



We hope that you, your family and loved ones stay safe and healthy during these extraordinary times. We are here for you. If you have any special concerns or needs, you may contact your on site superintendent or Property Manager, and we will do our best to assist.

### **Do you have a question about your rent payment?**

We recognize that each of us is impacted in different ways as a result of this crisis. If you have concerns or questions about future rent payments and how we can help, we have established a centralized process; please email us at:

[COVID-SUPPORT@MANDRHOLDINGS.COM](mailto:COVID-SUPPORT@MANDRHOLDINGS.COM)

Messages are monitored frequently and will be returned as promptly as possible.

### **Need additional resources?**

Our government has developed programs to help Canadians pay rent. You may qualify for some of these initiatives. We provide the following program links as these may be available to you:

- **Canada Emergency Response Benefit:**  
<https://www.canada.ca/en/services/benefits/ei/ceerb-application.html>
- **Federal COVID-19 Economic Response Plan:**  
<https://www.canada.ca/en/department-finance/news/2020/03/canadas-covid-19-economic-response-plan-support-for-canadians-and-businesses.html>
- **Federal Benefits & Services:** <https://www.canada.ca/en/employment-social-development/corporate/notices/coronavirus.html>
- **Employment Insurance Fact Sheet:**  
[https://mcusercontent.com/ea604ced36e8a44fd1f3e87f8/files/57a659db-a4fb-4e8b-b529-3a20281904fb/EI\\_Regular\\_Benefits\\_Fact\\_Sheet1.pdf](https://mcusercontent.com/ea604ced36e8a44fd1f3e87f8/files/57a659db-a4fb-4e8b-b529-3a20281904fb/EI_Regular_Benefits_Fact_Sheet1.pdf)
- **Employment Insurance & Sick Benefits - COVID-19:**  
[https://mcusercontent.com/ea604ced36e8a44fd1f3e87f8/files/0b1fb318-928e-4b6f-91a0-684e42d5eb40/EI\\_Sick\\_Benefits\\_COVID\\_19\\_Fact\\_Sheet1.pdf](https://mcusercontent.com/ea604ced36e8a44fd1f3e87f8/files/0b1fb318-928e-4b6f-91a0-684e42d5eb40/EI_Sick_Benefits_COVID_19_Fact_Sheet1.pdf)

We are committed to working with our tenants, staff and government to overcome these difficult times.

Sincerely,

**M&R PROPERTY MANAGEMENT**