



**Attention all Residents, Visitors
and Staff**
RE: COVID-19 (Coronavirus)

- The situation in the City is rapidly evolving. At any time it is possible that a resident of the building may be diagnosed with COVID-19. This means that all visitors, residents and occupants should rigorously follow the protocols outlined below to ensure your health and well-being.
- If you are **feeling unwell**, please **DO NOT ENTER** our offices or approach other persons in close proximity. This includes all residents/visitors and staff members and especially those with underlying health conditions as they are at an increased risk of severe outcomes from infections such as COVID-19.
- Potential symptoms of COVID-19 include **RESPIRATORY** issues (e.g., cough, runny nose, shortness of breath), **FEVER** and/or **GASTRO-INTESTINAL** issues (e.g., vomit, diarrhea, nausea).
- Please always respect social distance guidelines: **keep at least one meter from others and avoid physical contact (no handshakes, physical embracing, etc.)**.
- Not sure of the difference between self-isolation; quarantine; and self-monitoring? Go to this link: <https://www.canada.ca/en/public-health/services/publications/diseases-conditions/self-monitoring-self-isolation-isolation-for-covid-19.html>
- Our staff have increased cleaning frequency in high traffic areas and areas where direct personal contact with surfaces is more likely to occur (entrances, elevators, handrails) but please help us and your neighbors to prevent the spread of virus by following protocols recommended by Public Health and avoiding physical contact with surfaces when you can. If you have disinfectant wipes with you, please use them when you touch surfaces.
- We will inform you when testing and quarantine reliably satisfy the requirements for “all clear”. For now, stay safe and healthy!